

TP-004

NEW REQUESTS FOR TRANSPORTATION SERVICES, PERMANENT CHANGES OR CANCELLATIONS		Page 1 of 2
	Date:	Revised:
	June 8, 2012	April 5, 2013

STATEMENT	New requests for transportation services, permanent changes or cancellations will be handled by the Algoma & Huron Superior Transportation Services (AHSTS) consortium.	
PROCEDURE	Any new request for school transportation services, cancellations or changes of more than 30 days must be made by the parent / guardian through the school to the AHSTS. For safety reasons the AHSTS will only discuss transportation arrangements with the parent / guardian identified by the school as so authorized. 1. The parent / guardian shall: a) Contact the school for all transportation requests. 2. The school shall: a) Confirm the identity of the person making the request as that being either the parent or guardian authorized to do so. b) Relay the request in a timely manner to the Consortium either directly, via fax, or email. Form TP-004a is required for this purpose and is available on the AHSTS consortium's website or it can be picked up from the school.	

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3. The Algoma & Huron-Superior Transportation Services Consortium shall:

- a) evaluate the request based on the criteria established in the transportation policies and procedures;
- b) validate that the new address is a permanent change in effect for more than 30 days;
- c) plan and organize transportation for eligible students; otherwise, notify school that the request has been denied;
- d) provide the school and the school bus operator with the student's bus route, the pick-up and drop-off times and the bus stop location;
- e) ensure that any other students affected by new changes are properly notified in a timely manner; and
- f) ensure that current student data is maintained in the transportation software.

4. Request for Stop Review:

- a) Parents or guardians requesting a review of their student's stop(s) must complete the Request for Stop Review Form *TP-004b* which is available on the AHSTS consortium's website or it can be picked up from the school. This completed form is to be submitted to the school.
- b) The school shall verify the information and forward it to the Consortium as in 2 a) & b) above.

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